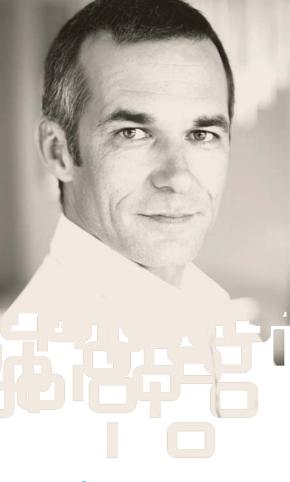
Epicor® Professional Services



Benefits

- Discover opportunities for business growth and implement cost-effective changes to boost margin and profits
- Measure the strengths and weaknesses of your business to identify areas where you could improve efficiency
- Opt for a comprehensive business analysis or choose a more targeted analysis on a specific area of your business
- Fine-tune your business processes with the guidance of an Epicor business consultant and get answers to your most pressing issues
- Determine how your business measures up against industry benchmarks on key performance areas
- Ensure a smooth implementation with the help of an Epicor project manager efficiently organizing the process and offering assistance

Professional Services

Rely on Our Consultants to Help You Discover Opportunities for Business Growth

Would you like to measure the strengths and weaknesses of your business? Are you ready to evaluate your business procedures and implement the most cost-effective change? If so, let our experienced consultants evaluate your business and help take your company to the next level.

Our professional services specialist can provide either a comprehensive business analysis that will review your entire business operation, or a more targeted analysis and training program to match your business needs.

Professional Service Offerings Can Help You with the Following Areas of Your Business

- Accounts Receivable Management
- Advanced Application Implementation
- Advanced Receiving
- Advanced Reporting
- Auditing Assistance
- Automating Purchasing, Receiving & Accounts Payable Process
- Comprehensive Business Analysis
- General Ledger Implementation or Review
- Inventory Analysis
- Key Manager Training
- Margin Management
- Periodic Business Evaluation
- Physical Inventory Facilitation
- Project Management

Advanced reporting

Our report specialist delivers customized reports to handle your advanced reporting needs. You can export, graph and further analyze your data in other software applications.



Automated purchasing, receiving and accounts payable functions

Epicor assists you in developing and implementing strategies for streamlining paperwork flow while building integrity in the general ledger. Our goal is to implement a paperless process that still provides a complete audit trail and accurate forecast of cash requirements.

Comprehensive business analysis

First, we review your entire business operation. We evaluate how well you utilize the system with an eye for discovering opportunities for better integration. Based on these results, we deliver a full statistical analysis of key performance indicators that compares your business to current industry standards. We then evaluate procedures and practices to determine "best business practices" for all areas from sales and marketing to accounting. Through a series of conference calls, we review our comprehensive final report with you and begin developing an implementation plan.

General Ledger implementation or review

Our professional service specialists can help set up your general ledger applications. They can review financials for optimal information integrity and implement procedures for exporting data to a spreadsheet package. There you can evaluate cost analysis, budgeting and forecasting data.

Inventory analysis

We offer a complete inventory review and analysis to determine the strengths and challenges in your inventory management process. We measure your inventory data against industry standards and key inventory performance indicators. We then create a customized plan specifically for your business to help maximize your inventory performance. The plan typically includes strategies for determining: optimal inventory levels, overstock management, new product analysis, budgeting, margin management, etc.

Physical inventory facilitation

Onsite consultants can help you improve your physical inventory process. We develop strategies for preparation, clean cut-off practices, counting, auditing, tracking and review of an inventory count. We propose recommendations for cycle-count strategies, shrinkage analysis, use of peripherals (RF terminals) and supporting reports.

Project management

The project manager coordinates all activities beginning with the sales cycle through implementation. Our project managers work with Epicor sales representatives to understand your system requirements, conversion needs, special development requirements and more.

About Epicor

Epicor Software Corporation is a global leader delivering business software solutions to the manufacturing, distribution, retail, and service industries. With more than 40 years of experience, Epicor has more than 20,000 customers in over 150 countries. Epicor solutions enable companies to drive increased efficiency and improve profitability. With a history of innovation, industry expertise and passion for excellence, Epicor inspires customers to build lasting competitive advantage. Epicor provides the single point of accountability that local, regional, and global businesses demand. For more information, visit www.epicor.com



Contact us for more information on Epicor Products and Services 1.888.463.4700 Services () www.epicor.com

Worldwide Headquarters		Latin Amer
San Franciso	Blvd. Antor	
4120 Dublin Boulevard, Suite 300		Plaza Centi
Dublin, CA 94568 USA		Monterrey,
Toll Free:	+1.888.448.2636	Mexico
Direct:	+1.925.361.9900	Phone:
Fax:	+1.925.361.9999	Fax:

Latin America and Caribbean Blvd. Antonio L. Rodriguez #1882 Int. 104 Plaza Central, Col. Santa Maria Monterrey, Nuevo Leon, CP 64650 Mexico Phone: +52.81.1551.7100 Fax: +52.81.1551.7117 Europe, Middle East and Africa No. 1 The Arena Downshire War Bracknell, Berkshire RG12 1PU United King Phone: +44.1344.468468 Fax: +44.1344.468010

Asia		Australia an	Australia and New Zealand	
238A Thomson Road #23-06		Level 34	Level 34	
Novena Square Tower A		101 Miller S	101 Miller Street	
Singapore 307684		North Sydne	North Sydney NSW 2060	
Singapore		Australia	Australia	
Phone:	+65.6333.8121	Phone:	+61.2.9927.6200	
Fax:	+65.6333.8131	Fax:	+61.2.9927.6298	

The contents of this document are for informational purposes only and are subject to change without notice. Epicor Software Corporation makes no guarantee, representations or warranties with regard to the enclosed information and specifically disclaims, to the full extent of the law, any applicable implied warranties, such as fitness for a particular purpose, merchantability, satisfactory quality or reasonable skill and care. This document and its contents, including the viewpoints, dates and functional content expressed herein are believed to be accurate as of its date of publication, May 2013. The usage of any Epicor software shall be pursuant to the applicable end user license agreement and the performance of any consulting services by Epicor personnel shall be pursuant to applicable standard services terms and conditions. Usage of the solution(s) described in this document with other Epicor software or third party products may require the purchase of licenses of such other products. Epicor, Business Inspired, and the Epicor logo are trademarks or registered trademarks of Epicor Software Corporation in the United States, certain other countries and/or the EU. All other trademarks mentioned are the property of their respective owners. Copyright © 2013 Epicor Software Corporation. All rights reserved. Part# 06EPSDSPS.